

## QUALITY POLICY

Quality Coating & Consultants Pty Ltd (QCC) has developed safe, efficient, innovative work practices and management techniques, which have become synonymous with our Company in the industrial services and protective coatings industry for site maintenance services.

As a result of QCC's continued commitment to quality management and to satisfy the requirements of the standard AS/NZS ISO 9001:2015, these work practices have been documented to form an intrinsic part of our quality system.

It is our aim, through our management systems and work practices, to ensure that our clients receive the level of service nominated. That is, they receive product and services that comply in every respect to their specified requirements within the agreed time and environmental constraints at a competitive cost.

We will continue to meet our aim by implementing the requirements of our quality system throughout all our operations. QCC's management is committed to ensuring ongoing implementation and that all personnel are appropriately qualified to effectively perform their roles with a clear understanding of our documented work practices.

Senior management will regularly review this policy, stated objectives, client feedback, records, documented work practices and the overall performance of the quality management system to ensure that our work practices remain effective and continue to improve.

Our commitment to achieving and sustaining client satisfaction, through the quality of products and services provided by QCC, remains the focal point of our quality management system.

Gerard Williams



**General Manager**